



STATE OF WEST VIRGINIA
DEPARTMENT OF HEALTH AND HUMAN RESOURCES
Office of Inspector General

Earl Ray Tomblin
Governor

Office of Health Facility Licensure and Certification
408 Leon Sullivan Way
Charleston, West Virginia 25301-1713
Telephone: (304) 558-0050 Fax: (304) 558-2515

Karen L. Bowling
Cabinet Secretary

August 10, 2016

RE: AMAP & NURSE AIDE EXAM VENDOR

Dear Nurse Aide and AMAP Provider:

The Office of Health Facility Licensure and Certification is pleased to announce effective September 10, 2016, Professional HealthCare Development, LLC (PHD) is the contracted vendor for Nurse Aide and AMAP testing, as well as the Educate the Educator Workshop and the Refresher Course Workshop for West Virginia.

For the first time in West Virginia, Nurse Aide and AMAP testing will be available via electronic means. Although, this is a new process, we know the ease and availability of testing will benefit recipients and facilities and in turn our residents and consumers.

While electronic testing will not begin until September 10, 2016, services will not be delayed. RN-AMAPs may still request tests from PHD, and Nurse Aide Testing will continue as scheduled. Please contact PHD for scheduling or inquiries at the following:

P.O. Box 399 ❖ Ona, WV 25545
(304) 733-6145 (phone) ❖ (304) 733-6146 (fax) ❖ Web: www.profhd.com

Updated AMAP and Nurse Aide manuals and forms will be released on the OHFLAC website at ohflac.wv.gov.

OHFLAC will work closely with PHD to ensure electronic testing services are provided expediently. Should you have any questions, please feel free to contact me or Twonna Williams at (304) 558-0050.

Sincerely,

Tina E. Maher

Tina E. Maher
Program Manager

cc: *Cindy Beane, Commissioner*
Pat Kelly, WVHCA Executive Director
Mark Drennan, WVBHA Executive Director
Professional HealthCare Development, LLC